The Bank of East Asia, Limited 東亞銀行有限公司

(Incorporated in Hong Kong with limited liability in 1918) (Stock Code: 23)

LETTER TO NON-REGISTERED SHAREHOLDERS

19 September 2024

Dear Non-Registered Shareholder^{Note 1} of the Bank,

Publication of (i) Interim Report 2024 and (ii) Listing Document for 2024 Interim Scrip Dividend Scheme (collectively the "Current Corporate Communications")

We hereby notify you that the English and Chinese versions of the Current Corporate Communications of The Bank of East Asia, Limited (the "Bank") are now available on the website of the Bank at www.hkbea.com and the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk (the "HKEXnews Website"). You may access the Current Corporate Communications by visiting "About BEA – Investor Communication" section on the home page of the Bank's website. If your previous request to receive printed copies of Corporate Communications "Note 2" (the "Previous Request"), if any, remains valid, printed copies of the Current Corporate Communications are enclosed.

As a Non-Registered Shareholder, you are entitled to request to receive printed copies of the Current Corporate Communications and/or future Corporate Communications by completing the enclosed Request Form and returning it to the Bank's share registrar, Tricor Standard Limited (the "Share Registrar")^{Note 3}. Upon receipt of your request (the "Current Request"), printed copies of the Current Corporate Communications and/or future Corporate Communications will be sent to you free of charge. Please note that your Current Request or valid Previous Request, if any, will remain valid until 31 March 2025, after which printed copies will not be sent to you unless you specifically request again.

If you wish to receive email notifications for the publication of future Corporate Communications, you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your shares are held (collectively the "Intermediaries") and provide your email address to your Intermediaries. If the Bank does not receive your functional email address from the Intermediaries, and until such time that a functional email address is provided, you will (i) be unable to receive any email notifications from the Bank or the Share Registrar regarding the publication of future Corporate Communications; and (ii) need to proactively check the Bank's website or the HKEXnews Website to keep up with the publication of future Corporate Communications. Alternatively, you may register for the News Alerts service in the Market Data section of the website of Hong Kong Exchanges and Clearing Limited at www.hkex.com.hk in order to be notified when the Bank publishes Corporate Communications on the HKEXnews Website.

Should you have any queries relating to the content of this Letter, please contact Customer Service Hotline of Tricor Standard Limited at +852 2980 1333 from 9:00am to 6:00pm, Monday to Friday (excluding public holidays).

Yours faithfully, For and on behalf of The Bank of East Asia, Limited Alson LAW Chun-tak Company Secretary

Notes:

- 1. This letter is addressed to non-registered shareholders. "Non-registered shareholder" means such person or company whose shares are held in the Central Clearing and Settlement System and who has notified the Bank from time to time through Hong Kong Securities Clearing Company Limited that such person or company wishes to receive Corporate Communications of the Bank.
- 2. Corporate Communications refer to any documents issued or to be issued by the Bank for the information or action of holders of any of its securities, which include but are not limited to the directors' report and annual accounts together with the independent auditor's report, the interim report, a notice of meeting, a listing document and a circular.
- 3. The Request Form may be returned to the Share Registrar (i) by post at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong using the mailing label provided or (ii) by email to BEA0023-ecom@vistra.com. If it is posted in Hong Kong by using the mailing label provided, you do not need to affix a stamp; otherwise, please affix an appropriate stamp.

Request	Earm	由請表格
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The Bank of East Asia, Limited (the "Bank")

c/o Tricor Standard Limited 17/F, Far East Finance Centre 16 Harcourt Road, Hong Kong 致: 東亞銀行有限公司(「本行」)

經卓佳標準有限公司 香港夏慤道16號 遠東金融中心17樓

REMINDER 提示

As a non-registered shareholder, if you wish to receive email notifications for the publication of future Corporate Communications, you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your shares are held (collectively the "Intermediaries") and provide your email address to your Intermediaries.

作為非登記股東,倘 閣下擬收取有關發布日後刊發的公司通訊的電郵通知, 閣下應聯絡 閣下存放股份的銀行、經紀、託管商、代理人或香港中央結算(代理人)有限公司(統稱「中介公司」),並向 閣下的中介公司提供 閣下的電郵地址。

		the appropriate bo 格內劃上「✔」號(如	ox(es) below, where app 四適用))	licable)						
	I/We hereby request to receive printed copies of (i) Interim Report 2024 and (ii) Listing Document for 2024 Interim Scrip Dividend Scheme. 本人/吾等現要求收取(i)2024年度中期報告及(ii)2024年度中期以股代息計劃之上市文件的印刷本。									
	I/We hereby request to receive printed copies of future Corporate Communications ^{Note 1} 本人∕吾等現要求收取日後刊發的公司通訊的印刷本 ^{終↑} 。									
Signatu 簽署:	ure:					Date: 日期:				
Name: 姓名:					(English) (英文)			(Chinese) (中文)		
			(in block letters 以正権	皆填寫)		Contact Phone Number: 聯絡電話號碼:				

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Please cut the mailing label and stick this on an envelope to return the Request Form to us.

No postage stamp is required if posted in Hong Kong.

當 閣下寄回此申請表格時,請將此郵寄標籤剪貼於信封上。 如在本港投寄, 閣下無需支付郵費或貼上郵票。 Tricor Standard Limited 卓佳標準有限公司 Freepost No. 簡便回郵號碼: 10 GPO Hong Kong 香港

Notes 註:

- 1. Your request, if any, for printed copies of future Corporate Communications will remain valid until 31 March 2025, after which printed copies will not be sent to you unless you specifically request again.

 就 閣下有關收取日後刊發的公司通訊的印刷本之指示(如有),將有效至2025年3月31日,除非 閣下再次發出有關指示,否則其後本行將不再寄發印刷本予 閣下。
- 2. Please complete all your details clearly. 請清楚填妥 閣下所有資料。
- 3. Any Request Form with no "√" marked in the appropriate box(es), with no signature or otherwise incorrectly completed will be void. 若申請表格上未有於適當的空格內劃上「✓」號、未有簽署或填寫不正確,即告作廢。
- 4. For the avoidance of doubt, we do not accept any special instructions written on this Request Form. 為免存疑,任何在本申請表格上手寫的額外指示,將不予處理。
- * Capitalised terms used in this Request Form shall have the same meanings as those defined in the Letter enclosing this Request Form dated 19 September 2024. 本申請表格中所用之詞彙與日期為2024年9月19日附上本申請表格的信函中所界定者具有相同涵義。

PERSONAL INFORMATION COLLECTION STATEMENT

"Personal Data" in this statement has the same meaning as "personal data" defined in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO"). Your supply of the Personal Data is on a voluntary basis and for the purpose of processing your instructions as stated in this Form (the "Purposes"). If you fail to supply sufficient information, the Bank may not be able to process your instructions. The Bank may disclose or transfer the Personal Data to its subsidiaries, its Share Registrar and/or third party service provider who provides administrative, computer and other services to the Bank for use in connection with the Purposes and to such parties who are authorised by law to request the information or are otherwise relevant for the Purposes and need to receive the information. The Personal Data will be retained for such period as may be necessary to fulfil the Purposes (including for verification and record purposes). Request for access to and/or correction of the Personal Data can be made in accordance with the provisions of the PDPO and any such request should be in writing and sent to the Privacy Compliance Officer of Tricor Standard Limited at the above address.

收集個人資料聲明

本聲明中所指的「個人資料」與香港法例第486章《個人資料(私隱)條例》中「個人資料」的涵義相同。 閣下是自願提供個人資料,以用於處理 閣下在本表格上所述的指示(「**該等用途**」)。如 閣下未能提供足夠資料,本行有可能無法處理 閣下的指示。本行可就所述的該等用途,將個人資料披露或轉移給本行的附屬公司、股份登記處及/或向為本行提供行政、電腦及其他服務的第三者服務供應商,以及其他獲法例授權而要求取得有關資料的人士或其他與上述所列出的該等用途有關以及需要接收有關資料之人士。個人資料將在適當期間保留作履行所述的該等用途(包括作核實及紀錄用途)。有關查閱及/或更正個人資料的要求可按照《個人資料(私隱)條例》提出,而有關要求須以書面方式郵寄至卓佳標準有限公司(地址如上)的私隱條例事務主任。